Open Door Policy

First Steps Child Care Center offers an Open Door Policy. An open door policy allows parents to visit their children in our facilities any time they wish. We do ask parents who plan to visit their children frequently to follow the classroom routine, to avoid disturbing classroom schedules and activities. We also ask that visits are respectful of the other students in care, we suggest short visits or watching from the hallway. This is ensure that the students are not distracted from their learning activities and classroom rules.

First Steps often has classroom celebrations that you and your child may want to be a part of. As much as First Steps appreciates parent involvement, visitors can be overwhelming to teachers, students and even your own child. During First Step’s hours of operation all children present add to our capacity whether or not parents are present. With that said, if you wish to allow your child to participate in celebrations on days not normally scheduled, please see tuition policy for charges that apply. Furthermore, First Steps limits a total of 2 additional adults in each classroom. Please speak with your child’s lead teacher about arrangements: First requested, first granted. Our only exception to the rule is when parents are formally invited to our quarterly show&tell and lunch days.

If you wish to meet with the Director or Lead teacher, please make an appointment so that arrangements can be made. This is to ensure that appropriate attention is being given to all of our students during hours of operation.